

WARRANTY CLAIM FORM



PERFORMANCE EXHAUSTS
... the legend grows

A. RETAILER *All information must be completed to ensure credit.*

Retailer Name: _____ Phone: _____

Retailer Contact Name: _____

Street: _____

Suburb: _____ State: _____ Post Code: _____

Your Order #: _____ Genie Invoice #: _____

Originally installed by: _____ Date of install: _____

B. CUSTOMER INFORMATION

Customer Name: _____ Phone: _____

Street address (not a PO Box): _____

Suburb: _____ State: _____ Post Code: _____

The minimum requirements for the customer to be eligible for warranty are:

- ☐ To be the original purchaser of the qualifying Genie product.
- ☐ The customer can supply a legible proof of purchase (receipt or invoice) of the qualifying Genie product which clearly has the part number and customer information and date of purchase. A copy of this will need to be submitted with the claim documentation.
- ☐ The product defect is not caused by any item or circumstance listed in the exclusions on the Genie warranty (see warranty extract on back).

Customer signature: _____ Claim Date: _____

C. VEHICLE INFORMATION

Make: _____ Model: _____

Variant: ☐ Wagon ☐ 2-door ute ☐ 4-door ute ☐ Troopy ☐ Other _____

Engine Capacity: _____ Rego: _____ Original Part Number: _____

Part broken or faulty (part number if known): _____

Defect Code: 01: Exhaust leak 02: Doesn't fit 03: Wrong component supplied
 04: Knocks or rattles 05: Broken component/s 06: Other:

Please attach photos showing defect and position of defect relative to the vehicle if not returning the part.

Exclusions

This warranty shall not apply to any product:

- installed improperly or contrary to Genie's instructions, altered, modified, misused, or repaired by anyone other than a Genie approved repair shop.
- installed on a vehicle for which it was not designed, or used for a purpose for which it was not designed, or was removed from the vehicle on which it was originally installed and reinstalled on another vehicle.
- unable to be fitted because of, or damaged by, any after-market (not original vehicle equipment or parts) part or accessory.
- damaged from an accident, collision, undercarriage impact whether on-road, off-road or by debris, or wilful or negligent act.
- if damaged by backfire or other faulty engine condition.
- if the vehicle was not properly maintained.
- if the vehicle was not operated according to the vehicle manufacturer's specifications.
- that shows evidence of improper tightening of the mounting bolts causing parts to fail, wear or bend.
- installed on any racing vehicle or 4WD trials vehicle.
- that has been exposed to salt or saltwater (please refer to the Genie website "409 Stainless FAQ" for best practices for maintaining your stainless exhaust system).
- installed on vehicle that has been operated using fuel other than standard petrol or diesel fuel such as LPG, bio-diesel, nitrous, methanol or ethanol.
- installed on a vehicle that has engine modifications that significantly alter the normal operating ranges of exhaust velocities, temperatures or pressures.